

# Dear Guest, welcome to Fibula Residence Hotel & Wellness!

We opened our doors in 2021 in a quiet, peaceful environment in the centre of Pécs. We welcome our guests over the age of 14 at any time of the year, whether it is for relaxation or a stay for cultural or business purposes.

We tried to compile our services in Pécs as the only adult-friendly hotel. We have designed our program offers for your comfort and satisfaction.

**We wish you a pleasant stay!**

Fibula Residence Hotel & Wellness

*„Quae legerent omnes, quondam dabat Itala tellus,*

*Nunc e Pannonia carmina missa legit.*

*Magna quidem nobis haec gloria; sed tibi maior,*

*Nobilis ingenio, patria facta, meo!”*

*(Laus Pannoniae – Janus Pannonius)*

The curiosities and information gathered for our guests reveal a lot about this wonderful Mediterranean environment, including the historical and cultural values of the city of Pécs.

## PÉCS

In German: Fünfkirchen, in Croatian: Pečuh, in Serbian: Печуј/Pečuj, in the Middle Ages in Latin: Quinque Ecclesiae, in ancient times in Latin: Sopianae is a



County town in the southwestern part of Hungary, it is the fifth-largest settlement in the country after Budapest, Debrecen, Szeged, and Miskolc. It is the largest settlement in Transdanubia. It is the seat of Baranya County and the district of Pécs, the center of Southern Transdanubia.

For those who are wondering what real-time travel can be like, this is our recommended program to roam the city of Pécs, where two millennia of history surrounds people from the Roman-era early Christian cemetery to the Turkish mosque to the museum quarter.

In the countryside inhabited by the Celtic and Pannonian tribes in the early 2nd century, the Romans founded a city called Sopianae. By the 4th century, the settlement had become a provincial seat and one of the major centers of early Christianity. The building complex of early Christian burial chambers from this period was inscribed on the World Heritage List (Cella Septichora) by the UNESCO World Heritage Committee in December 2000.

In 1009, King St. Stephen has founded the bishopric, and in 1367 King Louis the Great founded the first Hungarian university in Pécs. Medieval Pécs was made one of the centers of the country's cultural and artistic life by Bishop Janus Pannonius, a great poet of Hungarian humanism and the most prominent representative of Latin-language Hungarian poetry.

After 150 years of the Turkish occupation - from this period our rich architectural monuments have survived, such as the mosque of Pasha Gaz Gazi in the main square of the city. In 1780, Pécs received the rank of a free royal city from Queen Maria Theresa. After that, strong civilization and economic development began. Industrialization accelerated significantly in the first half of the 19th century, with Zsolnay pottery, Littke champagne, and Angster organ becoming world-famous.

The city offers many opportunities for recreation and culture. Named the European Capital of Culture in 2010, Pécs's truly vibrant intellectual life is characterized by hosting the University Days (PEN), the Wine Song Festival, and the Outdoor Games, the Pécs Days, the Festival of Light or the National Theater Meeting (POSZT) festivals. This way, everyone can find the right one for their needs, be it a lover of classical or light music.

We can take walks in the cozy little streets of the city, but if we feel like it, we can sit in the Pécs National Theatre for a performance, in case one would fancy exercise, a hike in the Mecsek is always great, but we can also relax in the parks in the city centre. If required, it is possible to discover the beauties of our city, as well



as the surrounding places, with the help of a tour or tour guide, indicated at our reception

## Museums

Modern Hungarian Gallery

Csontváry Museum

Martyn Ferenc Museum

Victor Vasarely Museum

Amerigo Tot Museum

Schaár Erzsébet: „Street”

Mining Museum

Janus Pannonius Archaeological Museum

## Theatres

Bóbita Puppet Theater

Janus University Theatre

Pécsi Harmadik Theatre

Croatian Theater in Pécs

National Theatre in Pécs

## FIBULA

During the 5-year archaeological excavations in the 4000 m2 area of our complex, almost 4,000 Roman coins were found in the ground, as well as a fibula, which we might even call today a safety needle, worn by Emperor Diocletian's soldiers as a costume ornament. The higher a soldier was, the larger the size of the fibula he wore. Thus, the



fibula found in our area, with its length of 13 cm, made of bronze and decorated with gold, is one of the most valuable, priceless jewels, which has been exhibited at the Janus Pannonius Archaeological Museum, or is just a “country traveler”. The onion-head fibula found gave the idea to the hotel owners, thus commemorating the past so that this interesting Latin word is not forgotten. Hence the name of the hotel.

## TÜKE

As a resident of Pécs and as a visitor to Pécs, we can come across this word in countless cases. Eg Tüke bus, Tüke Prize etc. Even as local, many people are unaware of its exact meaning, so now we are going to tell you this “secret” of what it means.

Previously, the descendants of the families of Pécs who had a small vineyard and press house on the Deindol, Makár, or Szkókó hills of the Mecsek Hills were called to their mirror. Like the vineyard, which does not bother with transplantation, the children of the native families of Pécs did not break away from the city.

The family of a “Tüke” has lived in Pécs for at least 3 generations (parent, grandparent, and great-grandparent), so it has deep roots like the vine.

Nowadays, the Tüke Prize is awarded every year to a citizen of Pécs who works for Pécs and helps the development of our hometown, who has done a lot to preserve the city's reputation.

## TÜKE – FOUNTAIN

At the western end of Citrom Street (the southern street of our complex) is the Tüke ornamental well opposite the Post Office Palace, with eosin glazed inserts made of Zsolnay pyrogranite ceramics, which show the ancient vines twisting together and clinging to their roots.

## CIRFANDLI

In Hungary, this dense, light red berry grape variety, Cirfandli, is grown exclusively in the Pécs region of the Mecsek-alja wine region. They are bottled from dry to sweet wines.



## ZSOLNAY Quarter

Among the many sights of the city, the Zsolnay Cultural Quarter, which was declared Hungarian in 2014, stands out. The Zsolnay family, known for their porcelain production, lived and worked in this place in the 19th and 20th centuries.

## EOZIN

At the National Millennium Exhibition in 1896, Vilmos Zsolnay presented his technique called eosin in the wake of the Greek “eos” (dawn), which was an undivided success. The production of eosin still requires handicrafts, and its special feature is the iridescent light of the surfaces in addition to the rich color scheme.

## SAFAER

The porcelain faience, decorated with high-fire glaze, won a gold medal at the 1878 Paris World's Fair. The Zsolnay factory established its world reputation with this technology. It was characterized by a slightly embossed high-fire glaze

Applied to a yellowish base glaze, in an extremely varied color with a gold contour. The decoration was drawn primarily from Hungarian folk art and the art of the Middle East, and the 1880s onwards in China and Japan.



## Our famous people from Pécs without the need for completeness:

Equal opportunities activist, model:	Fanni Weisz
Conductor:	Aurél Tillai
Poet:	Janus Pannonius
Artist/ craftsman:	Vilmos Zsolnay – ceramist József Angster – organ master János Hamerli - glove manufacturer Victor Vasarely - painter
Doctor:	Lajos Papp – cardiologist
Politician: 2005-2010)	László Sólyom (President of the Republic of Hungary
Athlete: swimmer	Katinka Hosszú – multiple Olympic and world champion
Reporter:	Vujity Tvrtko
TV presenter, writer:	Tamás Frey
Music bands:	Punnany Massif Halott Pénz Kiscsillag Kispál és a Borz
	30Y



## Hiking opportunities

**If required, it is possible to discover the beauties of our city and the surrounding areas with the help of a tour or tour guide, indicated at our reception.**

Pécs downtown sightseeing

Pécs Tettye seightseeing

TV-tower

Zoo

Light rail (intermittent)

We can provide our forest and special tour offers, which lead through wonderful landscapes, either individually or with the help of a tour guide with our own small bus. For hikers, we have mentioned a few of the many excursion destinations, of course, in addition to the following, the Mecsek Hills offer plenty of opportunities.

Abaliget - Stalactite cave

Harkány - Thermal bath

Jakabhegy - Pálos Monastery - Babás Stones

Kán - Once upon a time village...

Kis-Tubes - Flóra Resting place

Malomvölgy - Arboretum

Máriagyűd - Pilgrimage site

Mohács - The Busó Festival of Mohács

Nagynyárád - kékfestő

Óbánya - Pisztrángos - Kisújbánya

Orfű (intermittent: wild onions) - Pécs lake

Palkonya - Wine cellars



Püspökszentlászló – trip

Sátorhely – battle of Mohács memorial site,

Siklós - Castle

Szigetvár - Castle

TUBES – lookout tower

Villány – Wine tours

Zengővárkony – Egg Museum



# TELEPHONE GUIDE

Reception: 101

Wellness reception: 102

Office: 103

Segway Pécs office: 104

*To call another room: Dial the telephone extension which belongs to the required room number.*

101 – 121	201 – 131	E/1 – 151	D/1 – 161
102 – 122	202 – 132	E/2 – 152	D/2 – 162
103 – 129	203 – 133	E/3 – 153	D/3 – 163
104 – 124	204 – 134	E/4 – 154	D/4 – 164
105 – 125		E/5 – 155	D/5 – 165
106 – 126		E/6 – 156	D/6 – 166
107 – 127		E/7 – 157	D/7 – 167
108 – 130			D/8 – 168
109 – 123			
110 – 128			
01 – 111			
02 – 112			
03 – 113			

External calls: Possible to make at the reception.



# TV AND RADIO CHANNEL LIST

## TV channels

1. Duna HD
2. Duna World
3. M1 HD
4. M4 Sport
5. Pesti TV
6. Izaura TV
7. M2 HD
8. M5 HD
9. RTL Klub
10. Spektrum
11. TV2
12. Dikh TV
13. BBC World News
14. NHK World Japan
15. Aljazeera English
16. ZDF
17. 3sat
18. KIKA
19. Eurosport

## Hungarian radios

1. Bartók Rádió
  2. Dankó Rádió
  3. Kossuth Rádió
  4. Petőfi Rádió
20. Euronews
  21. RTL Austria
  22. VOX Austria
  23. RTL II Austria
  24. Super RTL  
Austria



# HEALTH CONTACTS

## Medical Service

Janus Pannonius Klinikai Tömb (volt 400 ágyas klinika)

Adress: 7624 Pécs, Ifjúság útja 13.

Phone: +36 72 505-104

## Pharmacy on duty

SIPO Zsolnay Patika

Adress: Zsolnay Vilmos u. 8. (Penny Market mellett)

Phone: +36 72 516 760

## Dentist

Fogászati és Szájsebészeti Klinika

Adress: 7621 Pécs, Dischka Győző u. 5

Phone: +36 72 535 901



# FIRE SAFETY REGULATIONS

The purpose of our hotel is to provide a peacefully recreation for our Guests.

In order to reach this purpose please follow the instructions below:

1. It is forbidden to bring highly flammable and explosive substances to the area of the hotel.
2. The rooms, suites, apartments and the full equipment must be used only for their purposes.
3. Using open flame (candle etc.) is prohibited!
4. It is forbidden to smoke in the rooms! The hotel is equipped with a smoke alarm system for its entire area. In case of causing fake alarm, the causer must pay for the firefighters for getting off.
5. Before leaving the accommodation, please be aware to turn off everything that may cause fire (TV, electronical devices etc.)

**In case of naticing fire, report it at the Reception (phone: 300) immediately!**

**In case of a fire alarm please follow the escape route and leave the building immediately! The gathering place is the outside parking lot.**

**Follow all of our colleagues' instructions and keep calm!**

Thank you for your cooperation!



# OUR PROGRAMME OFFER

## Segway tours

All tours of SegwayPécs start from the store (7621 Pécs, Irgalmasok utca 16.), where the guests can learn how to use the Segway with confidence.



### 1. Cool- tour ( ~1 hours)

The tour starts in the center of Pécs, at Kossuth Square. During the tour, our guests can discover the most outstanding cultural treasures of Pécs and the special atmosphere of the city center.

*Price of the tour: 6 190 HUF/person*

### 1. Mediterranean tour (~2 hours)

After learning how to use the Segway, our guests will get familiar with the main sights of the center of Pécs, with many interesting facts and stories. After that, the rest of the trip is optional: Tettye - Havihegy or Zsolnay Cultural Quarter.

*Price of the tour: 8 890 HUF/person*



## 2. Malomvölgyi lake circle (~ 3 hours)

After learning how to use the Segway, we will take you by minibus to the starting point of the tour.



The Malomvölgy Arboretum is just a few kilometers from Pécs. Our Segway tour in the picturesque surroundings of the Malomvölgyi lake and park forest is an unforgettable experience in every season.

*Price of the tour: 10 690 HUF/person*

## 3. Orfűi tour (~4 hours)

After learning how to use the Segway, we will take you in our minibus to the parking lot in Remeterét. From here we will roll on the Segway along the cycle path through the Mecsek and then through the forest to Orfű. We continue our tour around the lake.

As an optional activity you can choose: (approx. 30 minutes):

In good weather, either swimming on the free beach or ordering/eating freshly baked pizza.



We return to Pécs by minibus.

*Price of the tour: 13 490 HUF/person*





#### 4. Wandering in Villány

From Pécs, we will take a minibus to Siklós, where we will change the transfer minibus to the Segway. During our tour, we will travel through the vineyards and wine regions of Villány on the Segway. For those who want a complete experience, you can also get to know the delicious wines and local specialties of the Villány region. We return to Pécs by minibus from Villány.

*Price of the tour: 17 890*

*HUF/person*



# HOME RULE

## AN INTEGRAL PART OF THE HOTEL AGREEMENT

**Fibula Residence Hotel & Wellness** is a modern building complex in the downtown Pécs, surrounded by historical buildings. The accommodation is the perfect place for relaxing and recreation rich in experiences.

The hotel staff does everything to achieve the goals mentioned above, however, the cooperation of our Guests is also necessary. Please note and adhere to the following to ensure a smooth rest.

The policy forms an integral part of the service contract for the use of the hotel's services (hereinafter: the hotel contract).

### Check in

Our Guest(s) receive a keycard, wellness cards, and room keys at the Reception after the registration of the Guests. For the registration, the registration form must be filled in accurately. Self-identification is required therefore the presence of an identity document is compulsory. In the case of stateless persons and non-citizens of the European Union, the presentation and handing over of a stateless person's passport or passport is required by law.

The hotel rooms and apartments can be occupied from 14:00 until 20:00 on the day of arrival.

In case of earlier check-in, the hotel reserves the right to charge a surcharge as specified in the contract.

### Check out

On the day of departure, please leave the room between 6:00 and 10:00.

Please hand over the room key, key card, and wellness card together with the cardholder at the hotel reception upon check-out. In case of lost cards and keys, the hotel charges a 5000 HUF penalty.

In case of later check-out, the hotel reserves the right to charge a surcharge as specified in the contract.



It is possible to extend the stay at the hotel on the day of departure if the guest does not arrive in the room on that day (subject to availability).

The Guest is obliged to pay the price of the stay at the hotel, no later than at the time of the final departure from the hotel in the manner specified in the hotel agreement

In case of a refusal to pay for any reason, the hotel is entitled to withhold the Guest's items brought into the hotel and to enforce his lien on them.

The hotel will charge a surcharge for guests staying more than the number of guests booked in the room.

Guests are kindly requested to make sure on departure that the water taps do not remain open, the lights are switched off and the safe is open.

Luggage storage is available free of charge on request for a limited time only, however, the hotel will not be liable for any damages.

Seating, changing rooms, and showers are available on request at an additional cost, subject to availability.

Cold breakfast packages are available on the day of departure at an additional cost.

The time of the Reception may be limited for some, e.g. special periods and/or special seasons and/or exceptional periods and/or public holidays and/or public holidays.

The time of the Reception may be limited during other periods and/or weekdays and/or weekends.

### **Visitors**

Only guests registered at the reception (limited number and hours) can stay in the hotel rooms and the entire area of the accommodation, please welcome them in the lobby.

The Guest is responsible for his / her visitors.

Visitors must also be notified by completing the registration form.



We also provide a copy of the Rules and Policies to all Visitors to the Guests, and all Visitors are also required to read, understand and agree to follow the rules that apply to them.

Friends and family members of unregistered Guests are not allowed to use the apartments or common areas.

### **Guest under the age of 18**

Our hotel is an adult-friendly accommodation, so we welcome our guests from the age of 14.

Persons under the age of 18 are not allowed to drink alcohol in the hotel area. The parent of a person under the age of 18 and a person with legal capacity authorized by him/her is obliged to ensure/enforce this obligation. The parent or a person acting on his or her behalf is fully responsible for the legal, moral, and material consequences of a breach of this obligation.

Participants in the hotel's wine culture event are guests over the age of 18.

### **Hotel tools and equipment**

The Guest is obliged to use the hotel tools and equipment as intended. Damage resulting from improper use must be reimbursed by the Guest at the request of the hotel, but not later than before departure.

The furnishing and equipment of the hotel may be taken out of the hotel territory only with the prior written permission of the hotel. (eg textiles, rugs, etc.)

Any rearrangement of the hotel room or relocation of furniture may only be carried out by a hotel employee or his / her designated representative.

Taking a hotel thing without the prior written permission of the hotel is a criminal offense and in this case, the hotel will take the necessary criminal and civil action.

The Guest is obliged to notify the hotel of the failure of any of the hotel's tools, equipment, and facilities. The Guest is not entitled to correct the error himself or to attempt to correct it. The hotel will not be liable for any resulting damages.



## **WI-FI**

The hotel has a Wi-Fi system, which can be used free of charge.

The guest will receive the password for the wi-fi connection at check-in at the hotel reception.

The hotel cannot guarantee the continuous, uninterrupted operation and availability of wi-fi.

The hotel will not be responsible for any direct or indirect damage to the Guest's device or its contents as a result of the use of wi-fi. The Guest uses the service at his own risk and responsibility.

## **Telephone**

There is a charge for using the room telephone. The hotel will automatically charge the guest's room bill to the guest's room bill based on the charges of the telephone company.

The call will be charged until the call is disconnected by replacing the handset.

Calls within the hotel are free of charge.

## **Security camera system**

The hotel operates a security camera system in the building and its external (street) and internal (courtyard) environment for the safety of guests and the hotel, which continuously captures and records images 24 hours a day.

## **Built-in safe**

Our hotel rooms have a built-in in-room safe.

The hotel specifically draws the attention of its guests to place their valuables, cash, and securities in the in-room safe. If you want to place a larger value, please contact our receptionist.

If the safe does not work or does not work as intended, the Guest must inform the hotel reception immediately. The Guest shall be responsible for damages resulting from failure to provide information or late information.



The hotel is released from its obligation to pay compensation if it proves that the damage was caused by an unavoidable cause outside the Guests and staff, or that the damage was caused by the Guest himself.

The Guest uses the equipment, wellness, and other services of the hotel as intended, in the knowledge of his own health, physical and mental condition, therefore for damages resulting from improper use or use not in accordance with the actual health, physical and mental condition of the Guest the hotel does not take responsibility.

### **Wake up call**

The Guest may request a wake-up call at his own risk, which is a gesture of attention on the part of the hotel and is not part of the service under the hotel contract. The hotel will not be liable for any damages resulting from the failure to wake up or the late wake-up call.

### **Fire safety / Smoking**

The hotel is a non-smoking hotel, which means that smoking and the use of e-cigarettes are prohibited in the hotel's closed areas (including guest rooms, apartments, room windows), public areas, and the entire open area of the hotel. Smoking is allowed in the designated smoking areas.

The hotel staff has the right to warn the Guests and any other person in the hotel to comply with this regulation and to stop smoking and using e-cigarettes. The Guest or any person staying in the hotel is obliged to comply with the regulations and to comply with any prompts. If the hotel is fined by the competent authority for the infringing conduct of a Guest or another person on the hotel premises, the hotel shall be entitled to transfer the amount of the fine to the person who commits the infringing conduct or to demand payment of it. (Eg cost of withdrawal from disaster management authority as a consequence of a false alarm, etc.)

In the event of a fire, the Guest is obliged to follow the escape route posted in the room and the instructions of the on-site firefighter.

Fire extinguishers are located in the corridors of the hotel, on each floor. In case of fire, the Guest is obliged to alert the reception immediately.

Using iron in the hotel room is not allowed.



### **Things not to be taken to the hotel**

- things classified as corrosive, flammable chemicals in the current legislation,
  - waste,
  - particularly expensive, high-value valuables, museum objects,
  - fireworks, firecrackers, their parts, and components,
  - things harmful to the environment and health,
- psychotropic substance,
- small and large animals (except guide dogs).

It is also forbidden to store or use hallucinogenic or mind-altering natural or chemical substances in rooms, apartments, corridors, communal areas, the garden, and virtually the entire hotel. In particular, it is forbidden to throw away the materials, packaging, containers, delivery aids, needles, and syringes needed for their use, or in a common room or on terraces or patios.

The Guest may bring the non-brought thing into the hotel area with the prior written consent of the hotel.

If the Guest brings something that cannot be brought into the hotel territory with the prior written consent of the hotel, the hotel may remove or remove it at the Guest's expense.

The hotel excludes any liability for damage caused by unauthorized use.

The Guest is fully and legally liable for any damage and injury caused to another Guest, person, or hotel by anything taken without permission.

### **Abnormal behavior**

For the peace of mind of the guests, after 22:00, loudspeakers, music, activities with noise, sound effects, TV in the room, radio, etc. are forbidden to use.



All behaviors that disturb the peace, security, sense of security, and privacy of others are prohibited in the hotel area, regardless of the time; harassment or possibly intimidating others.

The hotel staff has the right to warn the disturbing and/or loud Guest. The first warning is free of charge, from the second warning the hotel will debit the warned Guest's room bill with HUF 5,000 each. After the third warning, the hotel reserves the right to terminate the hotel contract unilaterally with immediate effect and to expel the Guest from the hotel immediately without any obligation to compensate.

The hotel excludes its liability for any damage caused to other Guests by the Guest's conduct.

### **Pets**

Pets are not allowed in the entire hotel, regardless of their size or type. If anyone violates this prohibition, a cleaning fee of 500 EUR or 555 USD will be charged without further consideration and the Guest must remove the pet immediately upon request.

The import or storage of exotic or dangerous animals/objects subject to a weapons permit is strictly forbidden in the hotel territory, in case of violation of which compensation of 1000- EUR or 1100 USD must be paid, and the hotel will take criminal action without further notice. launching.

It is forbidden to feed birds or other pets or wildlife that appear in the area.

### **Lost and founds**

Items found can be dropped off at the reception where they will be registered. Food, groceries, and medicines will be destroyed by the hotel. The hotel can store the items for 3 months. If the rightful owner of the found object appears, he/she can take over the object by presenting and signing his / her identity document and reimbursing the costs incurred in custody. Items that cannot be retained by the hotel due to their size, weight, or other characteristics will be handed over by the hotel to the territorially competent clerk without delay.



## **„Do not disturb” Sign**

The hotel staff cleans the room continuously from 07:00.

If the Guest uses “Do not disturb!” by placing a warning sign on the outer door handle of the room door, it indicates that the hotel staff will not disturb, knock or enter the room.

The "Do not bother!" warning sign shall be placed by the Guest on the outer handle of the front door at his own risk and responsibility. If the sign is found on the day of departure of the guest, and the Guest does not respond to the hotel's phone call, the hotel staff can enter the room at any time after 11:00.

In an emergency (eg fire, terrorist attack, etc.) without prior telephone call or when the hotel assumes, based on the information available to it, that the Guest's life, health, safety or security is or may be in danger and the Guest If you do not answer your phone call, the hotel staff will allow you to enter the room.

The hotel will not be liable for any damage or injury resulting from the improper use of the „Do not disturb!” warning sign.

## **Daily cleaning**

The rooms are cleaned once a day between 07:00 and 15:00.

If the housekeeping staff during this period on the outside door of the room "Do not disturb!" warning sign is found, the room will not be cleaned, so the Guest cannot claim a fee reduction or compensation.

For environmental reasons, the hotel only changes towels placed on the bathroom floor.

Bed linen is changed every 3 days for longer stays.

On request, bed linen is changed daily, for an extra charge, both in our apartments and in our hotel.



## **Washing and ironing**

The hotel does not undertake laundry, ironing, or dry cleaning, however, at the request of the Guest, it organizes the washing, ironing, and dry cleaning of the Guest's clothes.

The hotel can help arrange laundry, etc. The company is not a contributor to the hotel and therefore does not take responsibility for the work of the company.

According to the hotel's fire policy, ironing is not allowed in the room.

The reception staff can provide information on the use of self-service machines (washing machine and dryer) on site.

## **Lobby bar**

Our hotel's lobby bar is open 24 hours a day, 7 days a week, along with the reception.

## **Wellness bar**

The bar in the wellness area is open Monday to Sunday from 8:00 to 20:00.

## **Parking**

For a fee, hotel guests' cars can be parked in the hotel's closed car parks (underground garage or surface).

Drive in the parking lot according to traffic regulations. The permissible speed of the vehicles is 5 km/h.

If the Guest wishes to use the car park, he/she must indicate the vehicle registration number on the registration form at check-in. If this is refused, the car park cannot be used. The guest is obliged to compensate for damages caused by the car parked by him.

Visitors arriving at the Guest may use the outdoor car park for a fee, according to its rates.

It is not possible to carry out repairs or extraordinary maintenance in the car park and garage. Minor vehicle repairs are permitted as long as the area is cleaned after the repair has been completed, but only in exceptional cases and if the area is not contaminated.



## Privacy policy

The hotel will only inform the third party, including the Guest's close relatives, about the Guest's current, past, or future stay in the hotel without the prior written permission of the Guest. This prohibition on the information does not apply to inquiries under the law.

The Guest acknowledges that the hotel is obliged to provide the requesting authority with the personal data of the Guest requested in the request if the legal conditions exist. The hotel may not object to the provision of information based on a law, official or court decision.

## Wellness department

### Opening hours from 1 January to 31 December:

Both weekdays and weekends: 08:00 to 20:00 Cleaning break: between 12:00 - 13:00

### Opening hours of the SPA may vary.

*You can read about the use of our wellness department in the policy issued for it, where you can learn about the magical beneficial effects of the swimming pool, jacuzzi, steam cabin, Finnish sauna, light and aromatherapy room, salt room, experience shower, ice machine.*

Please note that the wellness area is closed every day between 12:00 and 13:00 due to cleaning.

## Epidemiological rules

In case of an epidemic, the rules and recommendations introduced in our hotel can be read on our website:

[www.fibulahotel.hu](http://www.fibulahotel.hu)

If you have any further questions, please feel free to contact our hotel receptionist.

We hope that Fibula Residence Hotel & Wellness will meet your expectations!

We wish you a good rest!



**Do not forget to share your experiences!**

Facebook: Fibula Residence Hotel & Wellness

Instagram: @fibulahotel

**Contact**

Address: 7621 Pécs, Jókai utca 17-19. and Teréz utca 9.

Email: [info@fibulahotel.hu](mailto:info@fibulahotel.hu)

Phone: +36 72 954 193



# GENERAL INFORMATION

## Bed mattress

If you find the mattress on the beds hard, we can provide a topper on request. Please contact Reception.

## Change of bed linen and towels

Bed linen is changed every 3 days to protect the environment and ensure long-term sustainability. If you would like us to change your bed linen/towels daily, or if you need more, please contact our Reception!

## ATM, Bank

There are several banks and ATMs within a few minutes' walk in the city centre. For more information, please contact our colleagues at Reception.

## Bar

Drinks are available in the lobby bar from 0-to 24 hours.

Room service is available on request from 0-24 hours.

## Check-in

Contactless check-in is possible, please contact our Reception staff.

Rooms and suites can be booked from 14:00. If you arrive earlier than this, we cannot guarantee that your suite will be ready. If the suite is booked earlier, the hotel may charge a surcharge.

Upon check-in, guests will receive a magnetic card, a wellness card, and a room key, which must be handed in at the reception upon check-out.



## **Shoehorn**

A large shoehorn is available in each room.

## **Shoe shine machine**

The shoe shine machine at reception is for use at your own responsibility.

## **Shoe cleaning kit**

Please inform Reception if you require a shoe shine kit.

## **Luggage storage**

Your luggage will be collected by the Reception staff free of charge for safekeeping, but the hotel cannot be held responsible for any damage.

## **Parcel delivery**

Please contact the Reception staff if you require any assistance.

## **Smoking**

From 1 January 2012 smoking is prohibited in all enclosed public places in Hungary, including the Fibula Residence Hotel. We have designated smoking areas in our courtyard. For information about tobacco shops, please contact our Reception!

## **Umbrella**

A limited number of umbrellas are available free of charge. Please contact us for more information.

## **Extra blankets, pillows**

Extra blankets and pillows are available on request at our Reception.

## **Wake up call**

Guests may request an alarm call from our Reception staff at their own risk. If the requested wake-up call is not received or is delayed



The hotel cannot be held responsible for any damage caused by a delayed wake-up call.

## **Bathrobe, towel and sauna towel**

Upon arrival, guests will receive various cards, which can be requested free of charge at the reception desk of the wellness area.

After use, the laundry towels (daily), the sauna towels (daily) and the bathrobe (every 3 days) must be returned to the wellness reception. The bathrobe can be changed every 3 days during the stay, otherwise the Guest can request it at the reception for an extra charge.

If the robe is returned to the Wellness Reception, our staff will return the card, which must be handed in at the Reception upon check-out.

In case of failure to return the cards, or in case of loss or non-return of the textiles, a surcharge of 5.000.-Ft. per piece will be charged at the hotel reception upon check-out.

## **Heating**

For questions about the use of wall-mounted thermostats, please contact our Reception!

Please note that the heating will not be switched on if the outside temperature is permanently above 16°C. Thank you for your understanding!

## **Pharmacy**

SIPO Pharmacy, Kossuth Square +36 72 511 726

7621 Pécs, Irgalmasok utca 18.

Pharmacy on duty: SIPO Zsolnay Pharmacy +36 72 516 760

Zsolnay Vilmos u. 8. (next to Penny Market)

## **Hair dryer**

Our apartments are not equipped with hairdryers, but they are available on request at the Reception.



## **Pets**

Small and large pets are **not allowed** in the Fibula Residence Hotel & Wellness is prohibited.

## **Credit card, debit card, SZÉP card**

We can accept the following credit cards at our hotel:

Eurocard, Mastercard, Maestro, Visa, Visa Electron.

Payment by SZÉP card is also possible at the accommodation and catering pockets (for OTP, K & H, MKB SZÉP cards).

## **Internet**

Wireless internet is available in our rooms and public areas

wireless internet in our rooms and halls at your own risk and free of charge.

Wifi code within the hotel: FibulaVendeg20

Wifi code in the apartments: you will find it on the bottom of the router

## **Maintenance**

If any equipment in your room is not working properly

in your room, please contact our Reception!

## **„Please do not disturb!” sign**

The Guest will be asked "Please do not disturb!" sign on the outside door handle of the room, the Guest expressly indicates that hotel staff will not disturb, knock or enter the room.



## Check out

You must check out of the room by 10:00 on the day of departure. Please contact Reception for an extension!

Please hand in your magnetic card, wellness cards and room keys upon check-out. In case of lost or unreturned cards or keys, the hotel will charge a penalty of 5.000 HUF/unit.

Please contact our Reception staff for contactless check-out.

## Carriage driver

Available 16/24 hours

## Air conditioning

For any questions regarding the use of the control panel on the wall, please contact our Reception!

The air conditioning is permanently activated above 25 degrees. Thank you for your understanding!

Air conditioning is only effective with closed windows and doors!

## Laundering

The hotel does not do laundry, ironing and dry cleaning, but will organise the washing, ironing and dry cleaning of the Guest's clothes (within 2 hours) upon the Guest's request. The hotel will assist in the organisation of the service, therefore the hotel is not responsible for the work of the company.

## Laundry

The complex has a self-service laundry. For further details please contact our Reception!

## Printing facilit

Please contact our Reception for more details.



## Medical on call

Janus Pannonius Clinical Block (former 400-bed clinic)

7624 Pécs, Ifjúság útja 13.

Phone: +36 72 505 104

For more information please contact our Reception!

## Parking

We have a limited number of parking spaces available in our underground car park or in our external car park.

For more information and valet parking services, please contact our Reception.

## Reception

0-24 hours at the disposal of our guests

## Meeting rooms

Sorbus pinceterem and Primula conference room

## Breakfast

Buffet breakfast is served in the Sorbus Room every day between 8:00-10:00. Breakfast times may vary during peak periods. If you prefer to have breakfast earlier, please contact our Reception.

## Safe

All rooms and suites have a built-in safe. Keep the safe open by pressing the red button (on the back of the door).

A yellow light will then flash. Enter 3 to 8 digits or press the "B" button. The new code is indicated by a beep.

To open the door, enter the correct code and press 'B'. Turn the knob within 5 seconds and the door will open. When leaving, please leave the safe door open!



## **Entertainment**

Our reading corner has a range of books, cards and board games. There are also chess and foosball tables in the hotel.

## **Cleaning**

Daily cleaning is between 7:00 and 15:00. If you do not wish to use our service, please hang a "Please do not disturb me" sign on the outside door handle. Please do not disturb!

Please note that daily cleaning is not included in the room rate of our apartments (buildings D and E). Extra cleaning is available on request at extra charge. Please contact our Reception staff!

## **Taxi**

Please contact our Reception staff for taxi bookings!

## **Charging station or adapters**

Adapters are available at the reception!

## **Transfer**

To use our transfer service you need to make an appointment and reservation in advance! For more information please contact our Reception!

## **Fire alarm**

In the event of an alarm, leave the building as soon as possible following the escape route!

## **Sightseeing, excursions**

Our reception offers a wide range of activities and will be happy to advise you on places of interest and routes.



## Iron, ironing board

An ironing room is available on request. Ironing is prohibited in our rooms and apartments for fire safety reasons! For further information please contact Reception!

## Wellness

Open every day: 8:00-20:00

The Fibula Wellness & SPA is open for external, non-hotel guests. Outside guests are subject to availability.

Between 12:00-13:00 our wellness area is closed for cleaning.

## Our epidemiological measure

In the event of an epidemic, you can find the measures and recommendations implemented in our hotel on our website: [www.fibulahotel.hu](http://www.fibulahotel.hu)

If you have any further questions, please do not hesitate to contact our Reception.

We look forward to meeting your expectations of the **Fibula Residence Hotel & Wellness!**

**We wish you a pleasant stay!**

Don't forget to share your experiences

Facebook: Fibula Residence Hotel & Wellness

Instagram: @fibulahotel

### Contact:

**Address:** 7621 Pécs, Jókai utca 17-19 (Parking) and Teréz utca 9 (Reception).

**Phone:** +36 72 954 193 +36 30 327 3111

**E-mail:** [info@fibulahotel.hu](mailto:info@fibulahotel.hu)

